



Introduction to Travel & Tourism Occupations

Thursday, December 13th, 2018

in Room 22

1:00pm - 2:00pm:

TICO: TRAVEL INDUSTRY COUNCIL OF ONTARIO

~ Sylvia Manuge, TICO Complaints Officer

Topics Covered:

- ◆ Travel Industry, Consumer Information
- ◆ Travel Agency Search, Travel Checklist
- ◆ Customer Complaints

2:00pm - 3:00pm:

CANADIAN WORKPLACE CULTURE

~ Nicole Rylko, Newcomer Information Centre

Topics Covered:

- ◆ Proper Etiquette in the Workplace
- ◆ Personal Space, Body Language and Gestures,
- ◆ Honesty and Integrity
- ◆ Effective Communication





Introduction to Hairstylists Occupations Wednesday, December 12th, 2018 in Room 22

1:00pm - 2:00pm:

LOANS & GRANTS FOR EDUCATION AND TRAINING

~ *Suraiya Wajih, Newcomer Information Centre*

Topics Covered:

- ◆ Sources of Education and Training, Types of Loans and Grants Available,
- ◆ Sources of Financial Aid and Support, Qualifying and Applying for Financial Support

2:00pm - 3:00pm:

TRAINING/APPRENTICESHIP PROGRAM FOR HAIRSTYLISTS

~ *The Hair Xtacy Academy*

- ◆ Programs & Training Opportunities,
- ◆ Required Skills
- ◆ Eligibility
- ◆ Career Exploration

