



# JOB-ORIENTED LANGUAGE TRAINING

for adults 18 years and older\*

## Introduction to Retail Sales



**September 23<sup>rd</sup>, 2019 - October 24<sup>th</sup>, 2019**

**Monday - Thursday afternoons 1:00p.m. - 3:30p.m**

**CLB 4+**

**Topics include:**

- Work Tasks, Communicating at Work, Communication and Customer Service
- Types of Occupations, Training and Experience
- The Workplace and Workplace Law in Ontario

**\*CONTACT INFORMATION**

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